Contract & Professional Service Agreement

To begin, **THANK YOU** for your interest in booking with SweetArt FacePaint!

Please read the following for helpful information for your event!

Bookings are secured ONLY when deposit is received. **If you paid your deposit, your event is confirmed and officially scheduled!** Deposits are non-refundable and go towards the full balance. All correspondence is done through email to avoid confusion: refer to this agreement for any questions.

Remaining balances are due by the start time of the event: failure to pay for services could result in cancellation. This allows us to service the event without chasing down the organizer for payment, during or after, the festivities. Cash or check can be agreed upon ahead of time to be given to your painter at the start of the event. **Any Overdue balances are subject to a $10 late fee per day until settled**. Changes should be forwarded to us immediately, at least 48 hours prior, to avoid conflicts or loss of deposits/full payment. Cancellations within 48 hours will receive no refunds. In the event you must cancel ahead of time, deposits are transferable to a future available date within a year of the original date. Changes cannot be guaranteed and can result in a price increase. If for any reason SweetArt FacePaint is at fault for being unable to attend the event, a full refund will be sent to the original form of payment.

Please have a designated area you would like us to set up in upon arrival - out of the way of guests and foot traffic. **We only require a table and 2 chairs in a shaded or covered area** to utilize (per painter). Add ons and specials, such as Bling, water-resistant or waterproof face paint, should be requested upon inquiry as they are an extra cost. In addition, we would appreciate the notice if we will be working outdoors so we can prepare. We service the event to the number of faces entered anticipated on the inquiry or the time frame scheduled, whichever comes first. Please ensure you gave us the correct address, as listed on your invoice, to avoid cancellations and loss of payments. We are not responsible for incorrect event details provided. We may arrive 5 to 15 minutes prior to your scheduled time, or earlier, depending on the painter's needs. **If you require arrival to exceed our required set up time or parking allowance,that time must be included in your inquiry- additional fees can apply and late notices on earlier time requests may not be possible. If parking is limited or purchase is required at your event, please include on your inquiry and/or designate a spot for your painter to mitigate issues (notice of lot fees must be included in inquiry or handled before your painter's arrival to ensure timely service).**

SweetArt FacePaint & More contributes to good times and smiles: we never require unhappy guests to be painted. Please do not force anyone to participate. Furthermore, those wanting face paint or any other service, must be willing to sit still, have their hair out of the way, with a clean face. Additionally, we cannot paint sick children or over abrasions, cuts, sores, etc. Arm paints can be done to accommodate. Children under the age of 4 will not be allowed festival glitter and could be refused services altogether depending on ability. All face painters' design styles vary: you can request a specific painter upon inquiring. Each face painting is unique to the painter and the face receiving the face paint. No face painting design, or replica of other designs are guaranteed, and are rarely exact. By booking, you accept that the face painting experience is unique to each painter and can request designs/themes on site or when applicable.

The client must confirm with the venue, vendors, guests, and any one else involved with their event to ensure face painting and our services are allowed. **For a fee, we can add additional insured/certificate holders to our insurance with advance notice and upon inquiry.** We reserve the right to refuse service and terminate presence at any events that have other face painters not affiliated with SweetArt FacePaint. We require a full refund of any fees we have paid when other face painters are also working without our prior consent. This avoids conflicts and confusion for guests concerning the quality and hygienic standards that vary with other face painters, especially for those that are uninsured, freelance 'face painters'. SweetArt FacePaint uses professional grade, hypoallergenic paints and hygienic supplies. There is always a possibility of exposure, or sudden onset, to allergens: participation in our services is voluntary and should be avoided if the participant/participant's guardians have any concerns, allergies, illnesses, or any other ailments. SweetArt FacePaint will not be responsible or held liable for any adverse reactions that may occur. Agreeing to all of the above is done so by selecting the box in order to receive a quote and carries over to your booking and our services. Please let us know how your painter did anytime after the event! Tips are never expected but appreciated: feel free to include your painter's tip on the invoice or give it to them directly at your event in the form of cash or through their personal pay apps.

Remember to Follow and Tag us on social media and refer us to your friends and families to participate in our loyal client discounts. Feel free to send any questions not included above by replying to your email inquiry or sending to us directly at info@sweetartfacepaint.com Thank you for choosing us to make it sweet!

SweetArt FacePaint & More 2027