



Contract & Service Agreement

To begin, **THANK YOU** for your interest in booking with SweetArt FacePaint! Please read the following for helpful information and tips!

Bookings are secured ONLY when deposit is received. Deposits are non-refundable and go towards the full balance. All correspondence can be done through the same email thread to avoid confusion, including questions.

Remaining balances are due by the start time of the event: failure to pay for services could result in cancellation. This allows us to service the event without chasing down the organizer for payment during or after the festivities. Cash or check can be agreed upon ahead of time to be given to your painter at the start of the event. **Any Overdue balances are subject to a \$10 late fee per day until settled.** Changes should be forwarded to us immediately, at least 48 hours prior, to avoid conflicts or loss of deposits/full payment. Cancellations within 48 hours will receive no refunds. In the event you must cancel, deposits are transferable to a future available date within a year of the original date. Changes cannot be guaranteed and **any changes** can result in a *price increase*. If for any reason *SweetArt FacePaint* is at fault for being unable to attend the event, a full refund will be sent to the original form of payment.

We may arrive up to 15 minutes prior, or earlier, depending on the scale of the event and our needs. If for any reason we are late, we will service the event for that amount of time past the end time booked, or other arrangements can be made. If you require our presence before the time you requested, it should be included in your inquiry as it will be an additional fee. There is a fee to add you/your business on our insurance policy. Quotes may change if this was not included prior to booking. Please have a designated area you would like us to set up in upon arrival - out of the way of guests and foot traffic. **We only require a table and 2 chairs to utilize for our face painting area (per painter).** Add ons and specials, such as water-resistant or waterproof face paint, bling, and glitter tattoos, should be requested upon inquiry as they are an extra cost. In addition, we would appreciate the notice if we will be working outdoors so we can prepare. We service the event to the number of faces entered on the inquiry to be anticipated or the time frame scheduled, whichever comes first. Please ensure you gave us the correct address, as listed on your invoice, to avoid cancellations and loss of payments. We are not responsible for incorrect event details. No Refunds.

SweetArt FacePaint & More contributes to good times and smiles: we never require unhappy guests to be painted. Please **do not** force anyone to participate. Furthermore, those wanting face paint or any other service, must be willing to sit still, have their hair out of the way, with a clean face. Additionally, we cannot paint sick children or over abrasions, cuts, sores, etc. Arm paints can be done to accommodate. Children under the age of 4 will not be allowed festival glitter and could be refused services altogether depending on ability. **All face painters' design styles vary: you can request a specific painter upon inquiring. Each face painting is unique to the painter and the face receiving the face paint. No face painting design, or replica of other designs, are guaranteed and are rarely exact. By booking, you accept that the face painting experience is unique to each painter.**

The client must confirm with the venue, vendors, guests, and any one else involved with their event to ensure face painting and our services are allowed. SweetArt FacePaint uses professional grade, hypoallergenic paints and hygienic supplies. We reserve the right to refuse service and terminate presence at any events that have other face painters not affiliated with SweetArt FacePaint to avoid conflict and issues with other artists' work, especially in regards to 'freelance' and 'hobbyist' face painters that are uninsured and do not have the same hygiene and safety standards. There is always a possibility of exposure, or sudden onset, to allergens: participation in our services is voluntary and should be avoided if the participant/participant's guardians have any concerns, allergies, illnesses, or any other ailments. SweetArt FacePaint will not be responsible or held liable for any adverse reactions that may occur.

Agreeing to all of the above is done so by selecting the box in order to receive a quote and carries over to your booking and our services. Please let us know how your painter did anytime after the event! **Tips are never expected but appreciated: feel free to include your painter's tip on the invoice or give them it directly at your event with cash or through their personal pay apps.** Thank you for choosing us to make it sweet!

SweetArt FacePaint & More 2025